



Republic of the Philippines  
**MANGALDAN WATER DISTRICT**  
Serafica St., Mangaldan, 2432 Pangasinan  
Tel. Nos: (075) 523-5884; (075) 653-0574

**CERTIFICATION OF COMPLIANCE**  
**(ARTA Compliance)**

This is to certify that MANGALDAN WATER DISTRICT (MAWAD) has complied with Section 6 of the Anti - Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, and the person whose signature appears below hereby declares and certifies the following truths:

1. That the MANGALDAN WATER DISTRICT has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and Mission of MAWAD;
  - b. Frontline services offered;
  - c. Step-by-step procedure in availing of frontline services;
  - d. Employee responsible for each step;
  - e. Time needed to complete the procedure;
  - f. Amount of fees;
  - g. Required documents; and
  - h. Procedure for filling complaints
2. That the Citizen's Charter is posted as information billboards in all the service officers of MAWAD that deliver frontline services.
3. That the Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is published, written in English.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

**IN WITNESS WHEREOF**, I have hereunto set my hand this 18<sup>th</sup> day of October 2016 at Mangaldan, Pangasinan, Philippines.

  
**ENGR. MARCELO M. PETONIO**  
General Manager B

*“Water is life..... Use it Wisely”*