



Republic of the Philippines
MANGALDAN WATER DISTRICT

Serafica St., Mangaldan, 2432 Pangasinan
Tel. Nos. (075) 523-5884; (075)653-0574

CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, ENGR. MARCELO MAGNO PETONIO, Filipino, of legal age, General Manager B of the MANGALDAN WATER DISTRICT, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The MANGALDAN WATER DISTRICT has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through poster and copies printed are also available for the public.
- 3) The Citizen's Charter is posted at the most conspicuous place of the Mangaldan Water District service office.
- 4) The Citizen's Charter is written in English and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the homepage of the website.
- 6) There is an established Client Satisfaction Measurement on the frontline services.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 9th of November, 2021 in Mangaldan, Pangasinan, Philippines.

ENGR. MARCELO M. PETONIO
General Manager B
Mangaldan Water District

SUBSCRIBED AND SWORN to before me this NOV 09 2021 day of NOVEMBER, 2021 in Mangaldan, Pangasinan, Philippines, with affiant exhibiting to me his/her GSIS UMID Card issued on July 2010 at GSIS-Dagupan Office, M.H. del Pilar St., Dagupan City, Philippines.

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NOTARY PUBLIC
GENERAL M. TABADERA
ADMINISTERING OFFICER
NOTARY PUBLIC
UNTIL DECEMBER 31, 2022
SNE-NP-09-2021
PTR NO. 75280251-4-2021
TIN 947-683-988
ROLL NO. 54416
MCLE NO. VI-0016519, 1-14-19

"Water is life..... Use it Wisely"



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CERTIFICATION

This is to certify that the MANGALDAN WATER DISTRICT has reviewed and maintained its Citizen's Charter in compliance with President Rodrigo R. Duterte's directive "to reduce requirements and the processing time of all applications, from the submission to the release". The format of the Citizen's Charter provided by the Anti-Red Tape Authority has been duly complied with and was submitted to ARTA last August 5, 2020.

The same was posted in the lobby area of the Mangaldan Water District for the information of its stakeholders.

This certification is being issued in compliance with the Civil Service Commission Memorandum Circular No. 14, s. 2016 and as a Citizen/Client Satisfaction requirement for our PBB FY 2021.

Issued this 9th of November, 2021 this office.


MARLYN C. DE GUZMAN
Division Manager B – Administrative

NOTED BY:


ENGR. MARCELO M. PETONIO
General Manager B

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